



## SUCCESS STORY

### Making Mediation Work in Mexico

#### USAID Promotes Alternative Justice and Reconciliation to Solve Conflicts



Photo Credit: USAID Justice and Security Program

**Through mediation, conflicts are resolved more quickly in Mexico.**

*"Without the alternative justice system, these two people would have been in court for as long as two years and Juan Pablo would have faced a sentence of five to eight years in prison. Instead, Juan Pablo was able to ask for forgiveness, give back to María her sense of tranquility and security and participate in a process of healing."*

— Kaleope Leal, Mexicali  
Attorney General's Office

María and Juan Pablo never imagined they would meet face-to-face and reconcile their past. They never dreamed they would find peace after the tragedy. For months, María had been obsessed with avenging the death of her five-year old, who was killed in a hit-and-run accident. She paid no heed to how her vengeful feelings were affecting her life. "I just wanted to find the person who had killed my son and make him pay," she said.

Fortunately, María decided on a different path. She forgave 21-year-old Juan Pablo for his role in her son's death, and set about rebuilding her life, thus preventing the cycle of remorse and revenge that can destroy societies. The unlikely ending would not have been possible without the program in Mexicali called the State System for Alternative Justice (SEJAP). SEJAP brings together aggrieved parties with the help of trained mediators to seek reconciliation and reparation. "SEJAP helped me to think differently, to let go of revenge, to arrive at a just solution," said María.

Inaugurated in Mexicali in July 2009, SEJAP has helped resolve more than 40,000 cases across Baja California. By taking on disputes which range from civil ones, such as property damage, to minor criminal ones, (e.g. small-scale fraud, non-violent theft, and hit-and-run accidents) SEJAP has radically reduced court backlogs. It has allowed judicial personnel to focus on the most serious crimes such as drug-trafficking, kidnapping, and homicide. SEJAP is also empowering individuals to create their own solutions through controlled mediation, which furthers the sense of justice and rule of law.

SEJAP is performing a vital role in Mexico's ground-breaking transition from a written trial system to an oral-based, adversarial one, which began in 2008. Remarkably, criminals in Mexicali who participate in SEJAP are not repeat offenders. "SEJAP provides lots of benefits," said Kaleope Leal, an agent in the Attorney General's Office in Mexicali, who oversees a team of mediators that has received extensive training in conflict resolution from USAID. Apart from relieving the courts, it contributes to a culture of peace by bringing victims and their victimizers together and helping them reconcile and transform crimes into something positive," she said.

That was certainly true for Juan Pablo, a young father who had been in a bad mood when he sped around a corner and accidentally struck María's young child as he strolled into the middle of the street. Juan Pablo panicked and fled the scene. He abandoned his car, and reported it as stolen hoping the police would

not trace it to him. Later however, Juan Pablo sank into a deep depression. He suffered from insomnia and became obsessed with the need to turn himself in despite his own family's objections. He even secretly attended the child's funeral.

When the police finally picked him up, prosecutors recommended his case to SEJAP mediators; The most difficult stage was still to come. Over two months, Flor López, a social worker trained by USAID, worked with María and Juan Pablo separately to prepare them for when they would meet. For María, those sessions helped more than her previous appointments with therapists. María heard from Lopez what happened and why Juan Pablo had abandoned the scene. She learned that Juan Pablo had never intended to hurt her son, but was stricken with fear at the scene of his crime, and had been paralyzed with guilt and remorse ever since. She learned to identify with Juan Pablo's suffering and let go of her anger.

When María finally met with Juan Pablo six months after the accident, her hatred was gone. She saw Juan Pablo as "utterly destroyed," and realized that she could have been the driver behind the wheel. "I understood this could have happened to me, that I might have behaved the same way, and that I would gain nothing by killing him or seeing him in jail," she said. Juan Pablo, meanwhile, repeatedly begged for forgiveness and offered to pay María's son's funeral expenses.