PURPOSE: Identify key action items \& lead that should occur following fallen colleagues incident. (Note: Required actions vary; be flexible (i.e. FSN vs. DH, etc.))

## IMMEDIATE ACTIONS

| LEAD |  | ACTION |
| :--- | :--- | :--- |
| 1 | ES | Confirm notification of employee incident with State Ops, B/IO, Mission |
| 2 | ES | Notify Front Office (FO) and B/IO and provide next steps |
| 3 | B/IO | Draft Night Note w/flushed out details and next steps (statement of action) |
| 4 | ES | Notify Casualty Response Task Force (CRTF) - use CRTF LISTSERV |
| 5 | ES/FO | Coordinate identification of CRTF Lead, B/IO POCs, State Coordinator |
| 6 | CRTF Lead | Convene CRTF Meeting; outline roles and responsibilities, est. ops tempo |
| 7 | HCTM | Identify contact information for next of kin (NOK)/family |
| 8 | HCTM | Identify POC for NOK |
| 9 | ES/FO | Coordinate initial call to NOK (Secretary and/or Administrator) |
| 10 | HCTM | Collect benefits information for NOK |
| 11 | Staff Care | Identify/provide support services for family |
| 12 | Staff Care | Identify/provide support services for Mission Staff |
| 13 | LPA | Manage initial congressional/press inquiries; track related press; issue statements |
| 14 | B/IO | Draft Agency Notice; submit to ES |
| 15 | M | Initiate repatriation paperwork and customs clearance |
|  |  |  |

## POST-IMMEDIATE ACTIONS

| \# | LEAD | ACTION |
| :--- | :--- | :--- |
| 16 | M | Submit request to lower State \& AID/W flags (U/S Management \& GSA) |
| 17 | Mission | Submit request to lower flag at Post/Mission (if necessary) |


| 18 | Various | Coordinate/share information re. ceremonies and/or memorials |
| :--- | :--- | :--- |
| 19 | Mission | Draft condolence book at Post (if necessary) |
| 20 | LPA | Draft condolence book at AID/W |
| 21 | M, <br> Mission | Initiate/facilitate transport of employee/remains |
| 22 | LPA | Draft press release |
| 23 | LPA | Contact constituent Senators/Representatives and core committees |
| 24 | M | Coordinate transport/arrival of employee/remains to U.S./other |
| 25 | M | Coordinate travel/lodging of NOK (i.e. receive remains; burial; etc.) |
| 26 | CRTF | Maintain situational awareness |
| 27 | B/IO | Draft A/AID condolence letter to NOK; submit to ES |
| 28 | M | Initiate/coordinate return of personal effects to NOK |
| 29 | LPA | Release Agency/public statement(s) |
| 30 | LPA | Organize moment of silence on day of interment |
| 31 | ES | Send condolence letter |
| 32 | B/IO | Draft A/AID briefer/remarks for moment of silence/ceremonies, etc. |
| 33 | FO, B/IO | Attend ceremonies |
| 34 | HCTM | Schedule meeting with NOK/family re. benefits |
| 35 | B/IO | Prepare/submit application for Thomas Jefferson Award |
| 36 | B/IO | Submit request for addition to USAID Memorial Wall |
| 37 | CRTF Lead | Organize/conduct post-incident hot wash |

