		USAID Jo	rdan Local Enterprise Support Project - MSE Su	rvey	Questionnaire (v2)
section_en	group	mnemonic	label_en	cod	le labels_en
Part 1: Firm	Q101	yearestablisheddisclosed	In what year was your business established?	1	Insert Year
Characteristics				07	Don't Know
				97	Don't Know Refuse to Answer
		vooroetablished	In what were was your business established?	98 #	<pre></pre> <pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><p< td=""></p<></pre>
	Q102	yearestablished seasonal	In what year was your business established? Is your business seasonal or do you operate all year	1	Seasonal
	Q102	Scasonai	round?	'	Ccasorial
			- Canar	2	All year round
				97	Unsure
				98	Refuse to Answer
	Q103	hoursworked	How many hours a week do you typically work on this	1	None
			business? (If seasonal, then how many hours do you		
			work during high season)		
				2	1 to 8
				3	9 to 16
				4	17 to 24
				5	25 to 32
				6	33 to 40
				7	41 to 48
				8	49+
				97 98	Don't Know Refuse to Answer
	Q104	primarylocation	Where does your primary husiness take place?	1	In owner's home with no special installations
	Q104	primaryiocation	Where does your primary business take place?	2	In owner's home with special installations (workshop, kitchen)
				3	Changing place in public spaces (streets, parks)
				4	Fixed location (shop) outside of home
				5	In one-day markets
				6	In a customer's home (such as a maid or personal barber)
				97	Don't Know
				98	Refuse to Answer
	Q105	businessmotivation	Which of the following best describes your motivation for starting your own company?	1	I wanted to own my own business
				10	Other
				2	I wanted to work in this industry, and starting a business allowed
					me to do this
				3	Starting a business allows me to work close to my family
				4	I wanted to work in the public sector but could not find a job
				5	I wanted to work for a large company, but could not find a job
				6	My family wanted me to take on one of the family businesses
				7	I was not allowed to work outside
				8 9	I had no choice – it was the only thing available  To generate income for my family
				97	Don't Know
				98	Refuse to Answer
	Q106	otherbusiness	Do you have another business or project that provides you with additional income?	1	Yes
			you with additional income:	2	No
				97	Don't Know
				98	Refuse to Answer
	Q107	legalowner	Who legally owns the primary business?	1	Self
		3	<u> </u>	2	Spouse

		USAID Jo	ordan Local Enterprise Support Project - MSE Sur	vey	Questionnaire (v2)
section_en	group	mnemonic	label_en	cod	le labels_en
Part 1: Firm	Q107	legalowner	Who legally owns the primary business?	3 4 5 6 7 8	Joint ownership (self and spouse) Male Family Member (other than spouse, either extended or nuclear family) Female Family Member (other than spouse, either extended or nuclear family) Non family member (male) Non family member (female) Other
	0409	ro giotoro desit	le very broken ee verkteved with the Minister of Industry.	97 98	Don't Know Refuse to Answer Yes
	Q108	registeredmit	Is your business registered with the Ministry of Industry and Trade?	1 2 97	No Don't Know
	Q109	reasonnotregistered	If not, why is it not registered?	98 1 2 3	Refuse to Answer Lack of incentive to register (Did not see any benefits to registering) Cost of registration process Lack of understanding of how and where to register
				4 5 6 7	Amount of paperwork and reporting required when registered Regulations and licensing complications make it impossible to register Financial implication of registering the company means that remaining in the informal sector is the only viable option I cannot go to the MoIT to acquire the necessary license
	Q110	legalstatus	If yes, what is the legal status of the business?	8 97 98 1	Other Don't Know Refuse to Answer Sole proprietorship
				2 3 4 5 97 98	Limited Liability Company General Partnership Limited Partnership Company Other Don't Know Refuse to Answer
	Q111	reasonregistered	If yes, what is the main reason you registered?	1 2 3 4 5 6 7	Support from government available, once registered The type of business I run requires me to be registered Availability of insurance or official protection, once registered Access to finance or other resources, once registered Desire to export to other countries To win government contracts, once registered Fear of fines, or legal proceedings by authorities if not registered
	Q112	yearregistered yearregistereddisclosed	What year was this business registered? What year was this business registered?	8 97 98 # 1 97	Other Don't Know Refuse to Answer <insert year=""> (Specify) Insert Year Don't Know</insert>
	Q113	licensed	Is your business licensed by the local municipality?	98 1	Refuse to Answer Yes

			Jordan Local Enterprise Support Project - MSE Surv		` ,
section_en	group	mnemonic	label_en		e labels_en
Part 1: Firm	Q113	licensed	Is your business licensed by the local municipality?	2	No Don't Know
				97	Don't Know
				98	Refuse to Answer
	Q114	reasonnotlicensed	If not, why not?	1	Licensing Fees
				10	Other
				2	I cannot go to the municipality to acquire the necessary license
				3	I do not see any benefits to licensing
				4	Not a requirement for my business
				5	Lack of understanding of how and where to register
				6	Amount of paperwork and reporting required when registered
				7	Regulations and licensing complications make it impossible to register
				8	Acquiring and renewing a license every year is too much work
				9	Takes too much time
				97	Don't Know
				98	Refuse to Answer
2	0004	aantraata	Do you sing contracts on formula amounts with allowing		
Part 2: Contracts and Disputes	Q201	contracts	Do you sign contracts or formal agreements with clients or suppliers?	1	Always
				2	Often
				3	Infrequently
				4	Never
				97	Don't Know
				98	Refuse to Answer
	Q202	brokencontracts	Who do you go to if these agreements are broken?	1	None
				2	Family Dispute resolution
				3	Local Community or Tribal court
				4	Informal Meeting
				5	Court System
				6	Other
				97	Don't Know
				98	Refuse to Answer
Part 3: Workforce	0204	hasfulltime	Evaluding the owner(a), does your hydinese have any	1	Yes
art 3: Workforce	Q301	nasiunune	Excluding the owner(s), does your business have any full time Jordanian workers?	'	res
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q302	fulltime	Excluding the owner(s), how many are full time workers (Jordanian)?	#	Specify number of employees
		fulltimedisclosed	Excluding the owner(s), how many are full time workers (	I 1	Specify number of employees
		randi nodioolooca	Excluding the owner(s), now many are full time workers (	97	Don't Know
				98	Refuse to Answer
	0202.4	narttima	Evaluding the aurental haur many are nort time workers		
	Q302-1	parttime	Excluding the owner(s), how many are part-time workers (Jordanian)?	#	Specify number of employees
				97	Don't Know
				98	Refuse to Answer
		parttimedisclosed	Excluding the owner(s), how many are part-time workers	(1	Specify number of employees
		•	2	97	Don't Know
				98	Refuse to Answer
	Q303	ftgenderdisclose	What is their gender?	1	Specify number of employees by sex

			rdan Local Enterprise Support Project - MSE Surv		
section_en	group	mnemonic	label_en		le labels_en
art 3: Workforce	Q303	ftgenderdisclose	What is their gender?	98	Refuse to Answer
		ftmen	Number of Jordanian men (full time)	#	<enter number=""></enter>
		ftwomen	Number of Jordanian women (full time)	#	<enter number=""></enter>
	Q303-1	ptgenderdisclose	What is their gender?	1	Specify number of employees by sex
				97	Don't Know
				98	Refuse to Answer
		ptmen	Number of Jordanian men (part time)	#	<enter number=""></enter>
		ptwomen	Number of Jordanian women (part time)	#	<enter number=""></enter>
	Q304	under18	Do you have full time or part-time workers below the age of 18?	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q305	numberunder18	If so, how many?	#	<insert number=""></insert>
		numberunder18disclosed	If so, how many?	1	Specify number of employees
			· · · · · · · · · · · · · · · · · · ·	97	Don't Know
				98	Refuse to Answer
	Q306	ihtraining	Does your firm offer any kind of in-house training to employees?	1	Yes
			cinployees.	2	No
				97	Don't Know
				98	Refuse to Answer
	Q307		What type of training does your firm offer?	-	
	QUU1	ihtrainbusinessmgmt	Business management training	1	Yes
		muambusinessingini	Dusiness management training	2	No
				97	Don't Know
				98	Refuse to Answer
		ihtrainhr	Human resources/soft skills training	1	Yes
		III all III	numan resources/sort skins training	2	No
				97	Don't Know
				98	Refuse to Answer
		ibtrainmerkating	Manication of a sistema and a substitute was at an	90 1	Yes
		ihtrainmarketing	Marketing assistance/market information	-	
				2	No Don't Know
				97	
		that a transfer out to make the	Information de de administration	98	Refuse to Answer
		ihtrainmentorship	Informal advice/mentorship	1	Yes
				2	No Double Konson
				97	Don't Know
				98	Refuse to Answer
		ihtrainother	Other	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		ihtrainrecordkeeping	Recordkeeping	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		ihtraintechnical	Technical training/advice in your industry	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer

action on	arcus	mnomonic	ordan Local Enterprise Support Project - MSE Su	004	la labale, an
ection_en art 3: Workforce	group Q308	mnemonic externaltraining	label_en Has your business received training from an external	1	de labels_en Yes
ait 3. WUIKIUICE	<b>Q300</b>	externatualility	agency in the last 12 months?	1	163
			agency in the last 12 months?	2	No
				97	Don't Know
				98	Refuse to Answer
	0200		If you what kind?	90	
	Q309		If yes, what kind?	-	 Voo
		exttrainbusinessmgmt	Business Process Training	1	Yes
				2	No Double Konstant
				97	Don't Know
				98	Refuse to Answer
		exttrainhr	Human resources support	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		exttrainmarketing	Marketing assistance/market information	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		exttrainmentorship	Informal Advice and Mentorship	1	Yes
		•	·	2	No
				97	Don't Know
				98	Refuse to Answer
		exttrainother	Other	1	Yes
			<b></b>	2	No
				97	Don't Know
				98	Refuse to Answer
		exttrainrecordkeeping	Recordkeeping	1	Yes
		cattannecordaceping	Recordine	2	No
				97	Don't Know
				98	
			Tankainal Tarinina		Refuse to Answer
		exttraintechnical	Technical Training	1	Yes
				2	No Double Konstant
				97	Don't Know
				98	Refuse to Answer
	Q310	technicalassist	Has your business received technical assistance from	1	Yes
			an external agency in the last 12 months?		
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q311		From whom did you receive this training and technical assistance?	-	
		assistbsp	Business Service Provider (e.g. BDC, IRADA)	1	Yes
		200.000		2	No
				97	Don't Know
				98	Refuse to Answer
		assistcompany	Private Company	1	Yes
		assistedifipally	Filvate Cumpany	2	No
				2 97	Don't Know
		analakala manebur da d	Book of foods down warm (UCAID C	98	Refuse to Answer
		assistdonorfunded	Donor-funded program (USAID, German Development Bank, JICA, European Union etc.)	1	Yes

41			labal an	vey (	• •
section_en	group	mnemonic	label_en		le labels_en
Part 3: Workforce	Q311	assistdonorfunded	Donor-funded program (USAID, German Development	2	No Double Konstant
				97	Don't Know
				98	Refuse to Answer
		assistgovernment	Government program	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		assistinformal	Informal training through network of	1	Yes
			friends/family/informal groups		
				2	No
				97	Don't Know
				98	Refuse to Answer
		assistother	Other	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q312	hireslastyeardisclose	How many full-time Jordanians did you hire in the last 12 months?	0	None
				1	Specify - (Number):
				97	Don't Know
				98	Refuse to Answer
		hireslastyear	How many full-time Jordanians did you hire in the last 12		<insert number=""></insert>
	Q313	leavinglastyeardisclose	How many full-time Jordanian employees left the	0	None
	QJIJ	leavingiastyeardisclose	company in the last 12 months?	U	
				1	Specify - (Number):
				97	Don't Know
				98	Refuse to Answer
		leavinglastyear	How many full-time Jordanian employees left the compa	ոյ #	<insert number=""></insert>
	Q314	reasonemployeeloss	What is the main reason for full time Jordanian	1	Employee is hired by a competitor at a better rate
			employees to leave the company (pick one, and if need be, the one who most recently left)?		
				10	Transportation costs were too high
				11	Family responsibilities meant they had to leave
				12	Personal Reasons
				13	Other
				2	Employee left to start their own business
				3	Employee moves abroad for work reasons
				4	Employee does not envisage a career within the industry
				5	Employee's salary demands are too high
				6	Working hours were not suitable
				7	Employee took government or public service employment
				8	Family would not allow them to continue working
				9	Social pressures meant they no longer wanted to work here
				9 97	Don't Know
				97 98	Refuse to Answer
	0204.4	b a a p a rtti pa a	Evaluation the august/a) does your business become		Yes
	<b>3301-1</b>	hasparttime	Excluding the owner(s), does your business have any part-time Jordanian workers?	1	
				2	No
				97	Don't Know
				98	Refuse to Answer

ction en	group	mnemonic	label en	COd	le labels en
rt 4: Firm rformance	Q401	livingstandard	During the last 12 months, would you say, that your company allows you to	1	Live well above my living costs
				2	Live comfortably given my living costs
				3	I struggle to live
				4	I am losing money
				97	Don't Know
				98	Refuse to Answer
	Q402		Which of the following are barriers to the development of		
	Q402		firms like yours in Jordan? Please answer with agree or	-	
		avnancivainnuta	disagree.	4	Agrae
		expensiveinputs	Price of inputs increased	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackfamilysupport	Lack of family support	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackfinancialsupport	Lack of financial support	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackhr	Lack of human resource options	1	Agree
		Iackiii	Lack of Human resource options		
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackmarketinfo	Lack of market information about the markets	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackmarketing	Lack of proper marketing skills	1	Agree
		<del>-</del>	-	2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lackmgmtskill	Lack of management skills	1	Agree
		laokingintokii	Eack of management skins	2	Disagree
				97	Don't Know
				97 98	Refuse to Answer
		laakaunnliara	Look of appropriate aupplicas		
		lacksuppliers	Lack of appropriate suppliers	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lowdemand	Low demand	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
		lowpurchasingpower	Low Purchasing Power	1	Agree
		ar		2	Disagree
				97	Don't Know
				98	Refuse to Answer
		nana di catancia Rt.	Council commete with availty of the council of		
		productquality	Cannot compete with quality of the products	1	Agree

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art 4: Firm	Q402	productquality	Cannot compete with quality of the products	2	Disagree
			- manage of the property of th	97	Don't Know
				98	Refuse to Answer
		uncompetitiveproducts	Non competitive pricing of products	1	Agree
		a	non component prioring of products	2	Disagree
				97	Don't Know
				98	Refuse to Answer
		unreliabletransportation	Unreliable transportation network	1	Agree
		an enabled an operation	Officiable transportation network	2	Disagree
				97	Don't Know
				98	Refuse to Answer
		waaktaabaiaalawaaat	Mark tarket at a company on ability in this area		
		weaktechnicalsupport	Weak technical support or skills in this area	1	Agree
				2	Disagree
				97	Don't Know
				98	Refuse to Answer
	Q403	grossrevenuepermonth	On average, what is the gross revenue from sales each	1	1 - 500 JOD
			month?	_	
				2	501 - 1000 JOD
				3	1001 - 2500 JOD
				4	2501 - 5000 JOD
				5	5001 - 10,000 JOD
				6	10,001 - 20,000 JOD
				7	20,001 - 30,000 JOD
				8	30,001 + JOD
				97	Don't Know
				98	Refuse to Answer
	Q404	profitlastmonth	If possible, can you tell us how much profit the business made last month? (JOD)	#	<insert (jod)="" amount=""></insert>
		profitlastmonthdisclose	If possible, can you tell us how much profit the business r	1 1	Specify - (Number):
		•	,	97	Don't Know
				98	Refuse to Answer
	Q404-1	profitable	Did the business/project make profit last month?	1	Yes
	QTOT I	promasio	Did the basiness/project make profit last month.	2	No
				97	Don't Know
				98	Refuse to Answer
	Q405	companysaves	Does your business save each month?	1	Yes
	<del>4</del> 700	oonipanysaves	2000 your business suve each month:	2	No
				97	Don't Know
				97 98	Refuse to Answer
	0406	savingspormanth	If you what in the gyeroge year cover now month?		<pre><insert (jod)="" amount=""></insert></pre>
	Q406	savingspermonth	If yes, what is the average you save per month?	#	,
		savingspermonthdisclose	If yes, what is the average you save per month?	1	Specify - (Number):
				97	Don't Know
				98	Refuse to Answer
	S400	expandbusiness	Are you interested in expanding your business by adding new branches, machinery, new products or more services?	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
art 5: Access to inance	Q501	primaryfinancing	How do you primarily finance your business?	1	The company generates enough money to sustain itself

			Jordan Local Enterprise Support Project - MSE Su		
section_en	group	mnemonic	label_en		le labels_en
Part 5: Access to	Q501	primaryfinancing	How do you primarily finance your business?	10	Savings
				11	Other
				2	Loan from commercial bank
				3	Loan from microfinance institution
				4	Revolving fund
				5	Loan from family
				6	Loan from friends
				7	Loan from a private money lender
				8	Group loan (solidarity lending)
				9	Credit card
				97	Don't Know
				98	Refuse to Answer
	Q502	appliedloan	In the last 12 months, have you applied for a loan for your enterprise/project, or received financial support	1	Yes
			from an organization or financial institution/bank?		
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q503	whynotappliedloan	If not, why not?	1	Didn't know what the options were
	QUU	wityffotappiledioaff	ii not, why not:	10	Other
				2	Didn't understand the process
				3	Didn't believe my business would be eligible
				4	Loan or financing conditions were too difficult (interest rate, loan
				4	size, periods, required guarantee)
				E	
				5 6	My religion doesn't allow me to accept a loan/pay interest
					Fear of being unable to repay the loan or money I don't trust financial institutions / banks
				7	
				8	I don't need to take out a loan
				9	The bank or financial institution did not have the right options for my company
				97	Don't Know
				98	Refuse to Answer
	Q504	loanprovider	If yes, to whom did you most recently apply for a loan?	1	Bank
				2	Microfinance institution
				3	International Donor or donor-funded Project (USAID, German
					Development Bank, JICA, European Union etc.)
				4	Government Program (JEDCO, IRADA, etc.)
				5	Money Lender
				6	Other
				97	Don't Know
				98	Refuse to Answer
	Q505	whyloanprovider	Why did you apply to this institution specifically?	1	They offered the best financial prospects
			, and you apply to the montation oppositionly:	2	They were the best strategic option
				3	Simple and easy process that I could understand
				4	Most likely to be financed
				5	They were the only option available
				6	Other
				97	Don't Know
				98	Refuse to Answer
				90	Notage to Allawei

section en	group	mnemonic	label en	cod	le labels en
Part 5: Access to	Q506	loanrequest	For how much money did you apply most recently? (JOD)		<insert (jod)="" amount=""></insert>
inance					
		loanrequestdisclose	For how much money did you apply most recently? (JOD)	1	Specify - (Number):
				97	Don't Know
				98	Refuse to Answer
	Q507	loanapproved	Were you approved?	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q508	whyloannotapproved	If not, why not?	1	Didn't have the required guarantee (guarantors or collateral)
				2	Didn't have sufficient earnings
				3	Business climate is too risky at the moment
				4	Inadequate credit history
				5	The reason for the financial support given to the financial
					institution was not acceptable
				6	I don't know why not
				7	Other
				97	Don't Know
				98	Refuse to Answer
	Q509	loanpurpose	If you were approved, for what purpose did you primarily	1	To improve or upgrade products as part of the current busines
			use the financing?		
				10	To pay off personal debts
				11	Other
				2	To add new products or business activities to the current
					business
				3	To expand operations to another area
				4	To buy more resources (materials or goods)
				5	To pay for wages for staff
				6	Expansion or purchase of property
				7	Pay off company debt
				8	To pay for children's education
				9	To finance the needs of my family
				97	Don't Know
				98	Refuse to Answer
	Q510	bank	Does your business have a bank account?	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q511	whynobank	If not, why not?	1	Our work requires dealing with cash
				2	Due to low sales volume there is no need to open an account
				3	Lack of confidence in banks
				4	Religious reasons
				5	Commissions, fees
				6	Dealing with cash makes work faster and easier
				7	For taxation purposes
				8	Other
				97	Don't Know
				98	Refuse to Answer
art 6: Systems,	Q601		Which of the following do you regularly use as part of	-	
rocesses, and			your business operations?		

Networks

			ordan Local Enterprise Support Project - MSE Sur		
section_en	group	mnemonic	label_en		le labels_en
Part 6: Systems,	Q601	usecomputerinternet	Computer (with Internet)	1	Yes
				2	No Don't Know
				97	Don't Know
			0	98	Refuse to Answer
		usecomputernointernet	Computer (without Internet)	1	Yes
				2 97	No Don't Know
					Refuse to Answer
		uaamahilanhana	Mahila Phana	98 1	
		usemobilephone	Mobile Phone	1	Yes No
				2 97	Don't Know
				97 98	Refuse to Answer
		uganubligintarnat	Dublic Internet Legation	90	Yes
		usepublicinternet	Public Internet Location	2	No
				2 97	Don't Know
		usesmartnhono	Smart Phone	98 1	Refuse to Answer Yes
		usesmartphone	Smart Filolie	2	No
				2 97	Don't Know
				98	Refuse to Answer
		usevehicle	Vehicle	1	Yes
		usevernoie	Vernicle	2	No
				97	Don't Know
				98	Refuse to Answer
	Q602	usesocialmedia	Does your company use social media?	1	Yes
	QUUZ	usesocialificata	Does your company use social media:	2	No
				3	Only for personal use
				97	Don't Know
				98	Refuse to Answer
	Q603	useemail	Does your company use email to connect with persons	1	Yes
	QUUU	usceman	affiliated to your business?	•	100
			anniated to your business:	2	No
				97	Don't Know
				98	Refuse to Answer
	Q604	financialplanning	How do you manage your financial planning?	1	Do not record
	Q00-T	manolalplaming	now do you manage your mianolar planning.	2	Record manually (pen and paper, receipts)
				3	Record digitially (on a computer)
				97	Don't Know
				98	Refuse to Answer
	Q605	performancetogoals2	Do you compare or examine your financial performance		Yes
		,	. J	2	No
				97	Don't Know
				98	Refuse to Answer
	Q606		Are you, your company, or any owners of the business members of any of the following types of groups?	-	<del></del>
		businessassociation	Formal trade, business, or professional association	1	Yes
		busii icssassociatioi i	i ormai traue, pusifiess, or professional association	2	No
				2 97	Don't Know
				98	Refuse to Answer
		chamberofcommerce	Chamber of Commerce	90 1	Yes
		Chamberorcommerce	Chambel of Commerce	1	100

			<u> </u>	Survey Questionnaire (v2)		
ection_en	group	mnemonic	label_en		e labels_en	
art 6: Systems,	Q606	chamberofcommerce	Chamber of Commerce	2	No	
				97	Don't Know	
				98	Refuse to Answer	
		chamberofindustry	Chamber of Industry	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
		cooperative	Cooperative	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
		informalsavings	Informal savings or loan group	1	Yes	
			oa. oago ooa g.oa.p	2	No	
				97	Don't Know	
				98	Refuse to Answer	
		microfinance	Micro-finance group	1	Yes	
		moromance	micro-illiance group		No	
				2	Don't Know	
				97		
				98	Refuse to Answer	
		ngo	NGO	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
		ward	Ward or village committee	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
		womensgroup	Women's group	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
		youthgroup	Youth group	1	Yes	
		youtngroup	routii group		No	
				2		
				97	Don't Know	
				98	Refuse to Answer	
	Q607	meetmayor	Can you get a meeting with the Mayor or municipal council for your business?	1	Yes	
				2	No	
				97	Don't Know	
				98	Refuse to Answer	
	Q608	bribery	Are you ever asked to provide informal payments to a business?	1	Very Often	
			Mudmiddd i	2	Often	
				3	Infrequently	
				4	Rarely/Never	
				97	Don't Know	
				98	Refuse to Answer	
	S605		In the past 12 months, has your business cooperated	-		
			with one or more other businesses on the following:			
		coopcert	Receive certifications	1	Always Often	

		USAID Jo	ordan Local Enterprise Support Project - MSE Su	rvey_0	Questionnaire (v2)
section_en	group	mnemonic	label_en		e labels_en
Part 6: Systems,	S605	coopcert	Receive certifications	3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		coopinfo	Discuss information about the industry you are in	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		coopmarket	Market products or services	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		coopother	Other	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		cooppurchase	Purchase inputs, services, or equipment	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		cooptraining	Receive trainings	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
		cooptransport	Transport goods to points of sale	1	Always
				2	Often
				3	Rarely
				4	Never
				97	Don't Know
				98	Refuse to Answer
Part 7: Policy and Regulations	Q701	policyinfo	To what extent do you have access to information on policy and regulation?	1	To a large extent
				2	To some extent
				3	To a little extent
				4	Not at all
				97	Don't Know
				98	Refuse to Answer
	Q702	policysources	In order to find out more about a policy matter, where	1	Online/Website about the government
		- -	would you most likely go?		-
			- <del>-</del>	2	Local municipality
				3	Family and friends

	er to find out more about a policy matter, where	4 5 6 7 8 97 98	Lawyer Business support center Local businesses and enterprises I have no use for this information Other Don't Know
		5 6 7 8 97	Business support center Local businesses and enterprises I have no use for this information Other
Q703 nationality What i	is your nationality?	6 7 8 97	Local businesses and enterprises I have no use for this information Other
Q703 nationality What i	is your nationality?	7 8 97	I have no use for this information Other
Q703 nationality What i	is your nationality?	8 97	Other
Q703 nationality What i	is your nationality?	97	
Q703 nationality What i	is your nationality?		Bontralow
Q703 nationality What i	is your nationality?	30	Refuse to Answer
Q705 Hattoriality What I	is your nationality?	1	Jordanian
		2	
		3	Syrian
			Egyptian
		4	Iraqi
		5	Palestinian
		6	Other
		98	Refuse to Answer
S700 policy Do you your fi	u know about the laws and regulations that govern irm?	1	Yes
		2	No
		97	Don't Know
		98	Refuse to Answer
ort 8: Questions Q801 What, egarding Syria crisis?	if any, have been the positive impacts of the Syria ?	-	
poschargemore I can c	charge more for my products	1	Yes
F	g, p	2	No
		97	Don't Know
		98	Refuse to Answer
	get access to more money and support from the	1	Yes
govern	nment and donors		
		2	No
		97	Don't Know
		98	Refuse to Answer
	r demand on the product/service I produce allowed lower prices of my product/service	1	Yes
		2	No
		97	Don't Know
		98	Refuse to Answer
posnewmarkets I have	the opportunity to enter new markets	1	Yes
positownianos	and opportunity to ontor new markets	2	No
		97	Don't Know
		98	Refuse to Answer
needher			
posother <b>Other</b>		1	Yes
		2	No Double Konstant
		97	Don't Know
		98	Refuse to Answer
possellmore I can s	sell more goods or services	1	Yes
		2	No
		97	Don't Know
		98	Refuse to Answer
posskill <b>There</b>	are more technical or skilled workers available	1	Yes
		2	No

		USAID Joi	rdan Local Enterprise Support Project - MSE Surv	vey (	Questionnaire (v2)
section_en	group	mnemonic	label_en	code labels_en	
Part 8: Questions	Q801	posskill	There are more technical or skilled workers available	97	Don't Know
	0000		What have been the nearth of the Co.	98	Refuse to Answer
	Q802		What have been the negatives impacts of the Syria crisis	-	
		negcompetition	to your business?	1	Yes
		negcompetition	More competition	2	No
				97	Don't Know
				98	Refuse to Answer
		negcosts	Increasing costs	1	Yes
		3		2	No
				97	Don't Know
				98	Refuse to Answer
		negdemand	Demand for the services/goods/products has decreased	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		neglesssupport	Decreased support from the government, especially	1	Yes
		eg.eeeeappe.r	financial support?	•	
				2	No
				97	Don't Know
				98	Refuse to Answer
		negnomarket	There is no market for my products any longer	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		negother	Other	1	Yes
				2	No Don't Know
				97 98	Refuse to Answer
		negrelocate	I have been forced to change sale location as a result of	1	Yes
		negrelocate	the Syrian crisis	·	103
			0,	2	No
				97	Don't Know
				98	Refuse to Answer
	Q803	pov	Which of these statements is most representative of	1	The crisis can be an opportunity for my business to grow
			your point of view?		
				2	The crisis is a threat to my business
				3	Neither
				97	Don't Know
	0004	av mia plahav m	De very en month, him formeelle, en ethermaies, en Comien	98	Refuse to Answer
	Q804	syrianlabour	Do you currently hire, formally or otherwise, any Syrian foreign labor in your business (full time or part-time)?	1	Yes
			loreign labor in your business (run time or part-time):		
				2	No
				97	Don't Know
				98	Refuse to Answer
	Q805	whysyrianlabour	If yes, can you please specify what is the primary reason	1	They are better at their jobs than those who are available
			behind hiring Syrians?	_	1 111 0
				2	I will make more money by hiring Syrians

naction or	arc		Jordan Local Enterprise Support Project - MSE Surv		
section_en Part 8: Questions	group	mnemonic whyevrianlahour	label_en If yes, can you please specify what is the primary reason		e labels_en I cannot find local Jordanians who want to work in my business
Part 8: Questions Regarding Syria	Q805	whysyrianlabour	behind hiring Syrians?		
				97	Don't Know
				98	Refuse to Answer
	Q806	syriawagechange	Have wages for your Jordanian employees changed some since the Syria crisis?	1	Dropped
				2	Remained the same
				3	Increased
				4	Not Applicable
				97	Don't Know
				98	Refuse to Answer
	Q807		Has your supply or quality of public utilities changed or been affected for you or your family/business since the	-	<del></del>
		accessfinance	Syria crisis? Access to finance	1	Yes
		accessinance	ACCESS IN IIIIAIICE	2	No
				2 97	Don't Know
				97 98	Refuse to Answer
		availabilityofhousing	Availability of housing	1	Yes
		avanabintyomousing	Availability of flousing	2	No
				97	Don't Know
				98	Refuse to Answer
		education	Education	1	Yes
		Caacation	Lucation	2	No
				97	Don't Know
				98	Refuse to Answer
		electricity	Electricity	1	Yes
		ologinony	Listanony	2	No
				97	Don't Know
				98	Refuse to Answer
		gasdiesel	Access to gas or diesel	1	Yes
		g	, 100000 to gas or alloos.	2	No
				97	Don't Know
				98	Refuse to Answer
		healthcare	Healthcare	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		policingsecurity	Policing and security	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
		water	Water	1	Yes
				2	No
				97	Don't Know
				98	Refuse to Answer
art 9:	Q901	age	What is your age?	#	<insert number=""></insert>
espondent		-	•		
haracteristics					
		discloseage	What is your age?	1	Specify
				98	Refuse to Answer

Section en group mnemonic label en code labels en Part 9:  Q902 educationlevel What is your highest level of education?  I liliterate (cannot read and write)  Elementary  Middle School  Secondary  Diploma/Associate Degree  Bachelor  Graduate Degree  Bachelor  Graduate Degree  Bachelor  Graduate Degree  Bachelor  For Graduate Degree  Bachelor  Graduate Degree  Bachelor  For Graduate Degree  Bachelor  Graduate Degree  Bachelor  For	USAID Jordan Local Enterprise Support Project - MSE Survey Questionnaire (v2)					
2 Elementary 3 Middle School 4 Secondary 5 Diploma/Associate Degree 6 Bachelor 7 Graduate Degree 8 Refuse to Answer  Q903 maritalstatus What is your marital status? 1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer  1 Overed 8 Secondary 98 Refuse to Answer 98 Refuse to Answer 99 Refuse to Answer 98 Refuse to Answer 98 Refuse to Answer	section_en	group	mnemonic	label_en	cod	e labels_en
Agoda businesscontinuity  Q904 businesscontinuity  Q905 Maritalstatus  Q906 Do you think you will be continuing this business for the next three years?  Q907 Do you thou was the second and second an	Part 9:	Q902	educationlevel	What is your highest level of education?	1	Illiterate (cannot read and write)
4 Secondary 5 Diploma/Associate Degree 8 Bachelor 7 Graduate Degree 98 Refuse to Answer 1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Yes					2	Elementary
Q903 maritalstatus What is your marital status?  Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  Diploma/Associate Degree Bachelor Refuse to Answer  Single Engaged Married Widowed Widowed Widowed So Divorced Separated 98 Refuse to Answer  1 Yes  No 97 Don't Know 98 Refuse to Answer					3	Middle School
Q903 maritalstatus What is your marital status?  Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  Q905 maritalstatus  What is your marital status?  What is your marital status?  1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Yes  No 97 Don't Know 98 Refuse to Answer					4	Secondary
Q903 maritalstatus What is your marital status?  What is your marital status?  Engaged  Married  Widowed  Do you think you will be continuing this business for the next three years?  Do you think you will be continuing this business for the next three years?  Refuse to Answer  Yes  No  97 Don't Know  98 Refuse to Answer					5	Diploma/Associate Degree
Q903 maritalstatus What is your marital status?  1 Single 2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Vidowed 5 Divorced 8 Refuse to Answer 1 Ves 1 Refuse to Answer 2 No 97 Don't Know 98 Refuse to Answer 1 Refuse to Answer 2 No 97 Don't Know 98 Refuse to Answer					6	Bachelor
Q903 maritalstatus What is your marital status?  I Single  Engaged  Married  Widowed  Divorced  Separated  Refuse to Answer  Possible  No  Pos					7	Graduate Degree
Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  2 Engaged 3 Married 4 Widowed 5 Divorced 6 Separated 98 Refuse to Answer 1 Yes  No 97 Don't Know 98 Refuse to Answer					98	Refuse to Answer
A Married  Widowed  Divorced  Refuse to Answer  Do you think you will be continuing this business for the next three years?  No  Pon't Know  Refuse to Answer  Pon't Know  Refuse to Answer  Refuse to Answer  Refuse to Answer		Q903	maritalstatus	What is your marital status?	1	Single
Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  2 No 97 Don't Know 98 Refuse to Answer					2	Engaged
Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  2 No 97 Don't Know 98 Refuse to Answer					3	Married
Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  2 No 97 Don't Know 98 Refuse to Answer					4	Widowed
Q904 businesscontinuity  Do you think you will be continuing this business for the next three years?  2 No 97 Don't Know 98 Refuse to Answer 2 No 97 Don't Know 98 Refuse to Answer					5	Divorced
Q904 businesscontinuity  Do you think you will be continuing this business for the 1 Yes  next three years?  2 No 97 Don't Know 98 Refuse to Answer					6	Separated
next three years?  2 No 97 Don't Know 98 Refuse to Answer					98	Refuse to Answer
2 No 97 Don't Know 98 Refuse to Answer		Q904	businesscontinuity	Do you think you will be continuing this business for the	1	Yes
97 Don't Know 98 Refuse to Answer				next three years?		
98 Refuse to Answer					2	No
• •					97	Don't Know
Q905 disclosefamilysize How many family members do you live with? 1 Specify Number					98	Refuse to Answer
accomplication of the many ranning members as you need that the second training in the seco		Q905	disclosefamilysize	How many family members do you live with?	1	Specify Number
98 Refuse to Answer					98	Refuse to Answer
familysize How many family members do you live with? # <insert number=""></insert>			familysize	How many family members do you live with?	#	<insert number=""></insert>
Q906 primaryearner Are you the primary earner in the family? 1 Yes		Q906	primaryearner	Are you the primary earner in the family?	1	
2 No					2	No
97 Don't Know					97	Don't Know
98 Refuse to Answer		_			98	Refuse to Answer